

KEEPING IT SIMPLE

with Scott

THIS WEEK:

Microsoft Power Platform:

**Power Platform
Support**



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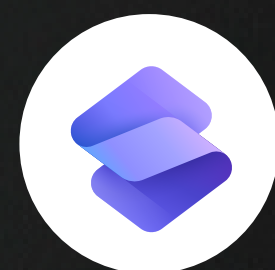
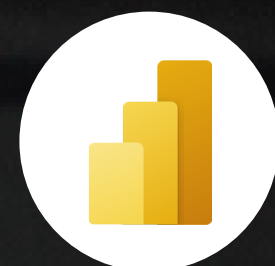
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Power Platform Support

You've built
the solution.

*Now how do you
keep it delivering
long-term value?*



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Launch is Just the Beginning



A Power App, automation, dashboard or portal isn't a one-off project.

Your business depends on it every day.

As your organisation evolves:



New requirements emerge



More users come onboard



Processes change



Governance becomes more important

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What Happens Over Time?



Without ongoing support:

- ✗ Issues take longer to resolve
- ✗ User adoption stalls
- ✗ Documentation becomes outdated
- ✗ Opportunities for improvement are missed
- ✗ Governance gaps begin to appear

Solutions need attention if they're going to continue delivering value.

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What Does Support Actually Mean?



It's More Than Fixing Problems:

- 🔧 Incident & break-fix support
- 📋 Solution reviews & health checks
- 🚀 Continuous improvement
- 🧭 Strategic guidance
- 🔒 Governance & compliance
- 🎓 User adoption & training

Supporting the solution and the people using it.

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What Surprises Most Organisations?



The real value comes from:

- 1** Continuous improvement, not just issue resolution.
- 2** Small enhancements can have a huge impact on user adoption and business outcomes.

The best solutions aren't static. They evolve.

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Less time firefighting. More time improving.

If your Power Platform solution has been live for a while and hasn't had a health check recently, it might be time for a fresh look.

Message me to see how Power Platform Support can help you get more value from your solutions.



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